



Florida power and light customer service

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Florida Power & Light Company serves more customers and sells more power than any other utility, providing clean, affordable, reliable electricity to more than 5.9 million accounts, or more than 12 million people.

Call 1-800-4-OUTAGE (1-800-468-8243) immediately to report a dangerous condition such as a downed power line. Please note, if you have already reported a downed power line, there is no need to report it again. Please call 911 for life-threatening emergencies.

One of the most common and convenient ways to reach FPL's customer service is by telephone. To get in touch with them, simply dial their dedicated customer service hotline at 1-800-4OUTAGE (1-800-468-8243). This number is available 24/7 and allows you to report power outages, inquire about billing issues, or seek general assistance.

Need information on our products, plans, or services? Explore the links below for quick answers to common questions. Backed by FPL Home and trusted third-party providers, our best-in-class customer service is ready to assist you promptly and efficiently. Your seamless experience with FPL Home is our top priority.

Contact us for free full report

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