

Electricity distribution abu dhabi

Use our handy calculator to work out your water and electricity bills. It's helpful when our tariffs change, or if you want to see how much you'll save if you reduce your usage.

Etihad Water and Electricity (Etihad WE) provides electricity and water connection service to the housing units in the Northern Emirates (Ajman, Umm Al Quwain, Ras Al Khaimah and Fujairah)

Abu Dhabi Distribution Company is responsible for providing public utility services in Abu Dhabi city and its surroundings, while Al Ain Distribution Company provides electricity and water services in Al Ain city and its surroundings.

To get the service of water and electricity in Abu Dhabi and its surrounding areas, consumer must apply for the service to Abu Dhabi Distribution Company. Tenants can get the service after registering the contract in the Tawtheeq system managed by Abu Dhabi Municipality or other competent entities. The service requires the following documents:

Before you decide how to make your payment, you might want to view your latest bill or understand how your bill is worked out. To view or pay bills using ADDC's website, you will need an online account. So, if you have not yet done so, please activate your account. You can pay bills through:

To get the electricity and water services in Al Ain, the consumer needs to apply for new tenant registration request to Al Ain Distribution Company (AADC). The service requires registration of the tenancy contract in the Tawtheeq system managed by Al Ain Municipality and other competent authorities. The applicant or his authorised representative has to submit the following documents:

Disclaimer: The Abu Dhabi Distribution Company (ADDC) is undergoing a rebranding as part of TAQA Group's strategic move to consolidate its wholly owned operating companies under a unified brand. As part of this change, ADDC and Al Ain Distribution Company will be rebranded under the name TAQA Distribution in January 2025.

The Abu Dhabi Distribution Company, or ADDC, is Abu Dhabi National Energy Company (TAQA) subsidiary. As one of the region's leading water and electricity distribution companies, its core function is to ensure that all residents of Abu Dhabi Central and Al Dhafra regions get an uninterrupted water and electricity supply. Similar to DEWA in Dubai, ADDC helps residents and commercial entities set up accounts and pay bills for water and electricity consumption in Abu Dhabi.

ADDC UAE plans, runs, maintains and owns network distribution assets in the capital city. It employs technical experts to follow best practices and provide customers with solutions if they encounter any



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challenges with their electricity or water supply in Abu Dhabi.

A robust and efficient distribution network has been established to ensure regular, uninterrupted water and electricity supply to more than 600,000 service points.

Since the organisation started operations in 1998, it has worked towards building a customer-centric culture. Its vast network provides electricity to homes, offices, shopping malls, entertainment centres, hotels and other locations.

ADDC works under the supervision of the Department of Energy (DoE). This independent regulator ensures that ADDC UAE maintains all the necessary standards, not just in terms of consistent supply but also with regard to the required environmental, safety and health criteria.

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