



# Electricity bills bhutan

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Online Billing Services portal allows customer to read their own meters and get bill instantly. Customers can also view their bills for the past three months and check outstanding amount. Bhutan Power Corporation Limited will be auctioning off the Vehicles and Unserviceable items at Gelephu and Phuentsholing.

Online Billing Services portal is a scheme that allows BPC's customers to read their own meters and get bill instantly. Customers can also view their bills for the past three months and check outstanding amount.

This is an official Bhutan Power Corporation Limited App where customers can avail the following services: - check electricity dues. - make electricity payment. - electricity tariff. -...

To provide affordable, adequate, reliable and quality electricity services to customers. Integrity, mutual respect for each other, professionalism, accountability, care, and "Tha Dhamtse". Bhutan Power Corporation Limited (BPC) was formed as an offshoot of the erstwhile Department of Power, the then Ministry of Trade and Industry and was ...

Online Billing Services portal is a scheme that allows BPC's customers to read their own meters and get bill instantly. Customers can also view their bills for the past three months and check outstanding amount. Once logged in, the customer can check the FAQ for more details

BPC has launched a new version of myBPC mobile app for both the Andriod and iOS platform. The new feature provide customers to avail Customer Centric Portal & Self Meter Reading service

Due to the ongoing lockdown and movement restrictions in Samtse Dzongkhag, Samdrupjongkhar Thromde/ Dzongkhag and Phuentsholing Thromdoe/Drungkhag, the meter reading and bill delivery activities of BPC have been temporarily suspended in the affected areas.

Therefore, BPC would like to hereby notify our valued customers in the above affected areas that the meters shall be read after the movement restrictions are lifted following normal billing cycle. The bills shall be prepared as per actual meter reading and all the applicable monthly block tariff benefits shall be provided. The payment of such electricity bills shall be extended by three months from the date of bills prepared and delivered. BPC shall accept installment payment for the above bills and the penalty for these bills shall not be levied during the extended period.

ICT: To facilitate a more customer friendly billing service, the Bhutan Power Corporation (BPC) launched a real-time bill payment service via Bank of Bhutan's (BoB) M-BoB mobile application yesterday.

The feature allows customers to pay their electric bill using M-BoB. Unlike the previous provision through the



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same facility (M-BoB), the new real-time transaction allows immediate update of the BPC system when a payment is made.

In the new transaction system, customers should only know their customer or consumer number on the bill, which is then entered into the mobile application. Automatically, the message generated is sent to the BPC billing system and payments are made.

The project coordinator, Pema Lhaden said that in the previous system, it took at least a day to process and update the system following the payment. "Although the payment were made through M-BoB, it included manual labour to download the bank statements and update our system."

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